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Recognizing the importance of promoting training and educational opportunities within its membership, NARUC established its Subcommittee on Education and Research in 2006. The Subcommittee has established several important initiatives to promote continuing education and encourage interest in working in a public utilities commission.

- In 2013, NARUC entered into a relationship with one of its university-based partners and its consortium to promote the Certificate of Continuing Regulatory Education (CCRE) program. The goal of this program is to recognize commission staff and commissioner efforts in pursuing additional education and technical training to improve their regulatory skills.
- In coordination with other associations, NARUC manages a scholarship process that provides funding support to state commission staff to participate in training programs officially endorsed by the Association.
- Beginning in 2011, NARUC established the Summer Energy Internship Program, which is a competitive process among state commissions to offer the summer internships to graduate students interested in the energy sector and/or commission. The internships have proven to be extremely valuable to the participation state commissions (three are selected each year) and the interns have engaged in substantive work related to rate cases, research and other commission work.

In addition to internal research and technical workshops by NARUC and its member commissions, in 1976 NARUC established the National Regulatory Research Institute (NRRI), which coordinates its activities to support NARUC's policy, research, educational and member-support service to state commissions. State commissions also have their own programs and resources to increase staff knowledge.