



Capacity Building

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Internally and Externally

Quality of staff

Mix of skills

Balance (Matrix)

Direction building

Customers

Stakeholders

Sector direction

Societal goals



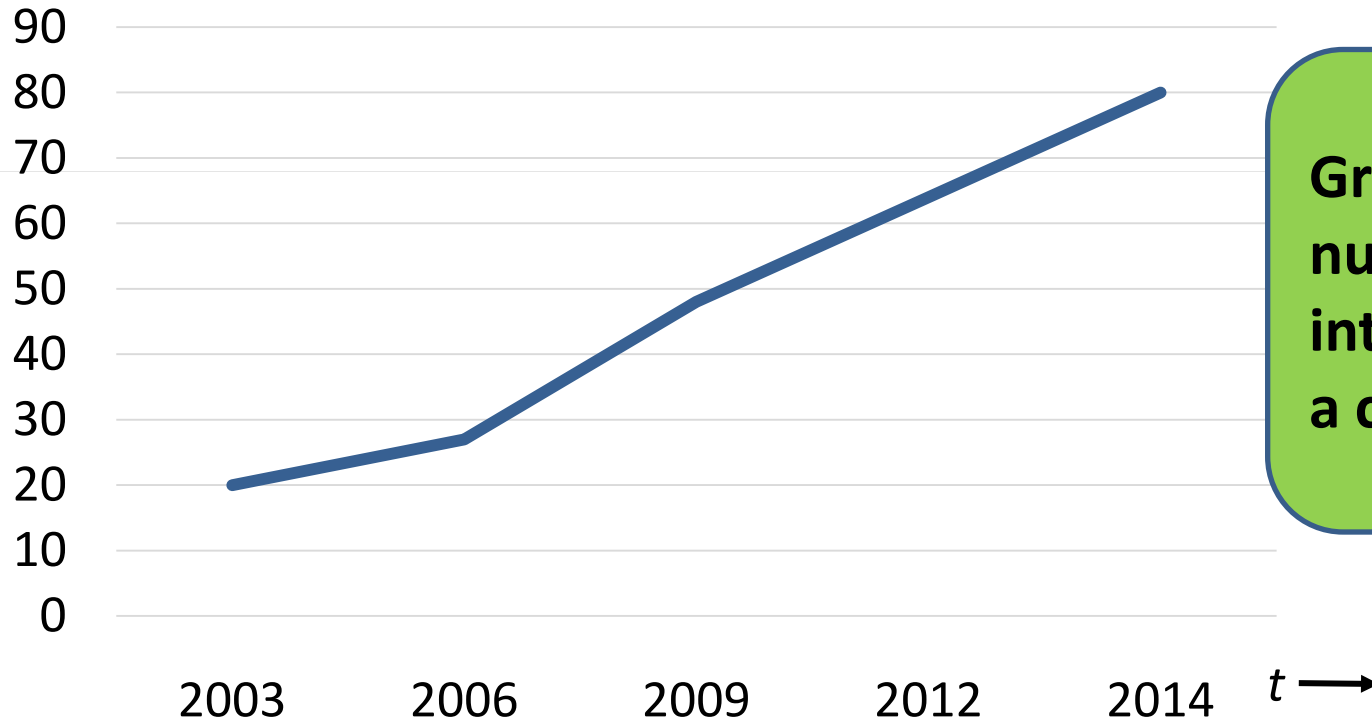
RSB – Abu Dhabi



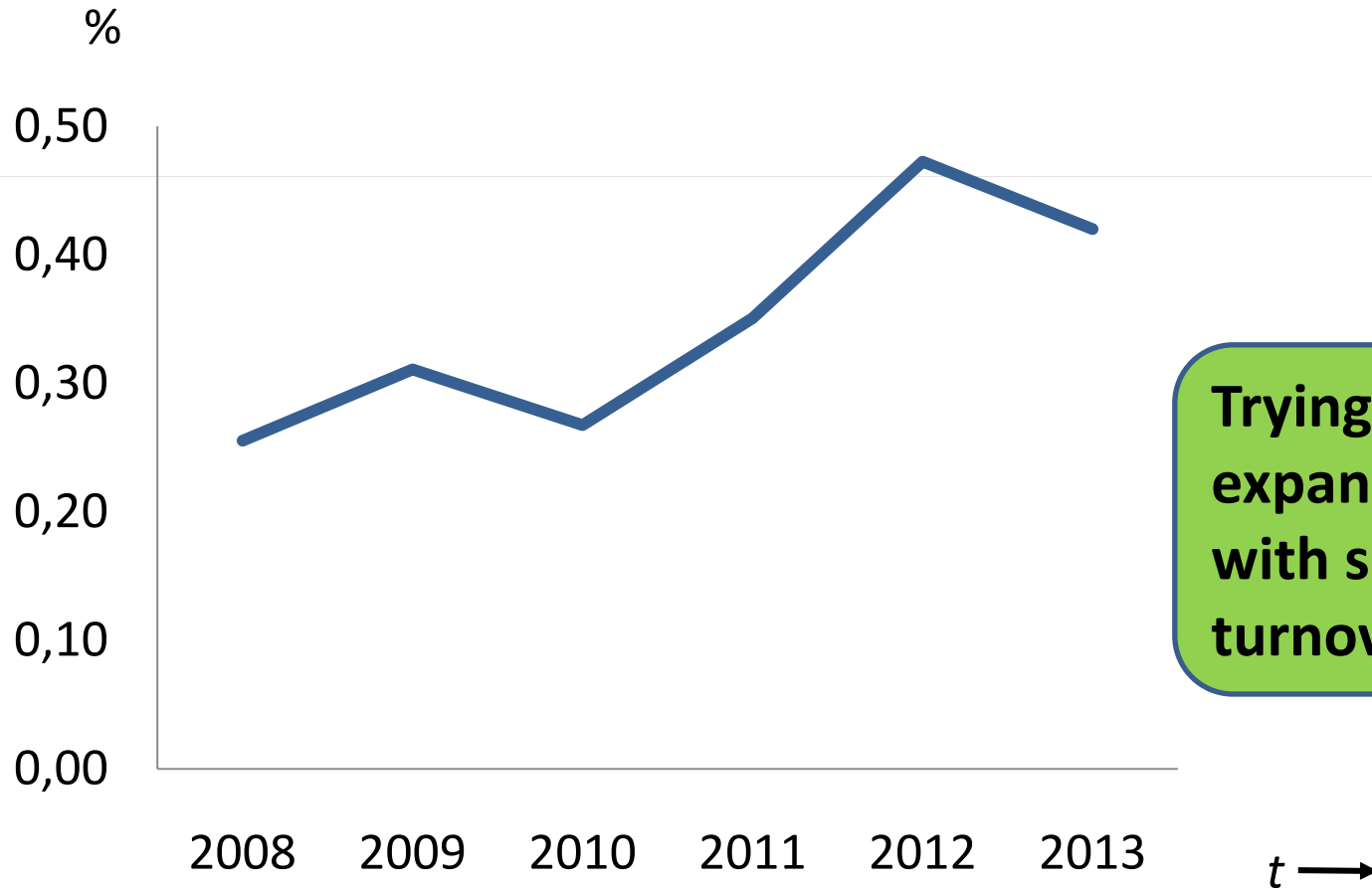
مكتب التنظيم و الرقابة
Regulation & Supervision Bureau

- Production of technical regulations
- Introduction of new bills (in conjunction with distribution companies)
- Provision of information regarding the education on consumption
- Introduction of Powerwise and Waterwise
- Apprenticeships – major allowances – worked with Bolton College UK
- Price-control incentives to recruit certain staff

Staff growth



Growing staff numbers and integration is a challenge



**Trying to balance
expansion costs
with sector
turnover**

Creating Sector Talent

- **Create** a talent pool of professional staff – in-house
- **Recognise** that single subject solutions are not normally possible – Matrix working.
- **Work** with licence holders to motivate them into creating their own talented staff – apprenticeship schemes, scholarships.
- **Engage** with a wide range of consultants, but always be an ‘Informed Buyer’



Thank You

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